Briopedia

A support library with its source attached.

A versioned knowledge library paired with retrieval and conversational search for product support teams.

PRIOR BRIO TEAM PRODUCT EXPERIENCE.
NOT A TEREGON CLIENT ENGAGEMENT.



ILLUSTRATIVE KNOWLEDGE-SYSTEM VISUAL

A useful answer starts with maintained material.



BRAND ILLUSTRATION · NOT A PRODUCT SCREENSHOT

Support material changes over time. Agents need to find the relevant guidance and know which source supports an answer.

Briopedia paired an editable, git-backed wiki with semantic retrieval and an LLM chat layer, so source material could be maintained separately from the answer interface.

> No authenticated Briopedia interface is reproduced in this presentation.

Keep the source. Find the passage.

The library, retrieval layer, and chat interface each have a clear job.

01

EDIT

Maintain

Product knowledge in a git-backed wiki

02

TRACK

Version

Review changes and preserve history

03

SEARCH

Retrieve

FAISS search finds relevant passages

04

DRAFT

Respond

A local or cloud LLM uses retrieved context

05

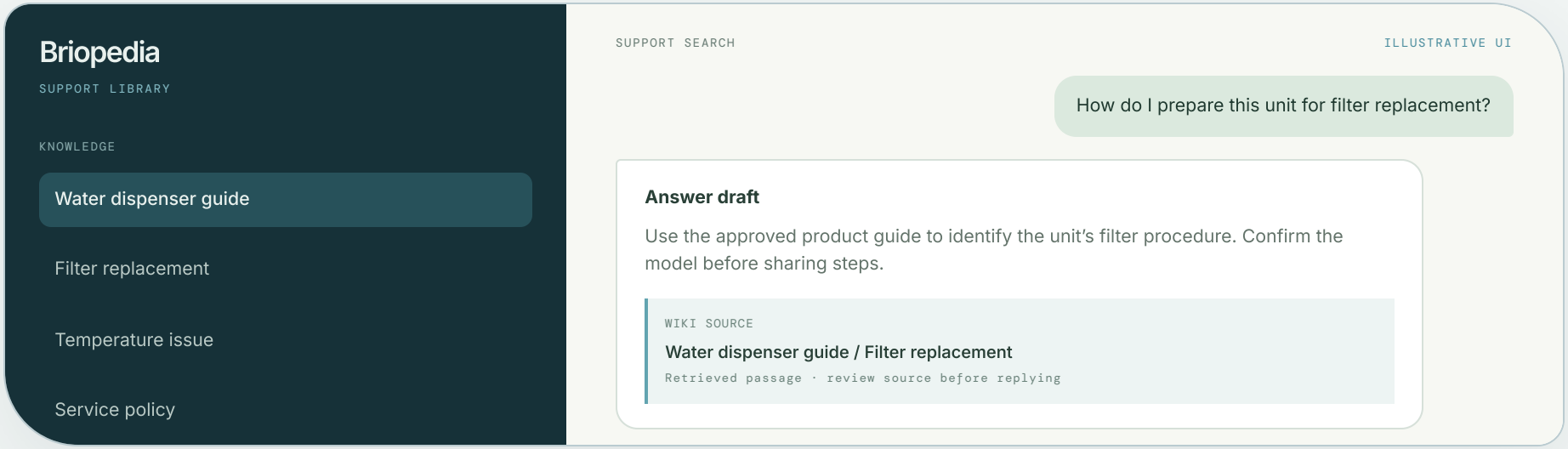
CITE

Reference

Return the answer with its source material

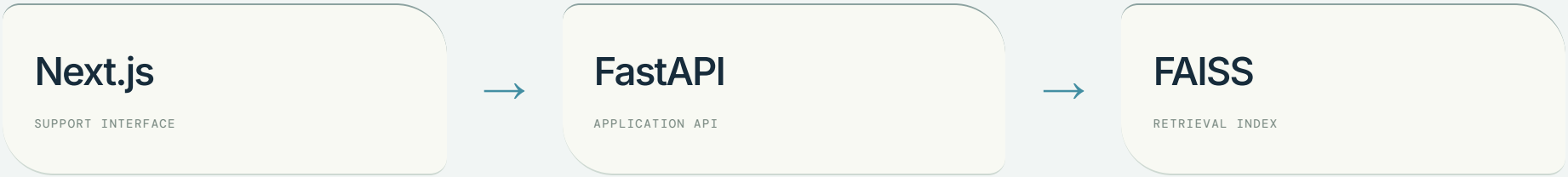
ILLUSTRATIVE WORKFLOW; THE CARDS ABOVE ARE NOT CAPTURES OF THE SIGNED-IN APPLICATION.

A clear path from question back to the source.



Illustrative interface only. Text is generic and is not product guidance or a live Briopedia capture.

A replaceable model layer. A retained knowledge base.



Source

Git-backed wiki with editable content and reviewable history.

Model

Local or cloud LLM connection, kept replaceable.

Deployment

Interface, API, and model connection packaged with Docker Compose.

Architecture follows the published case-study description. No performance, revenue, or customer-impact figures are asserted.

Search should lead back to the source.

The system’s durable part is the maintained knowledge. Retrieval and language models help people reach it; citations and editable history keep the answer connected to its source.

- ↗ Maintain the knowledge
- ↗ Retrieve before drafting
- ↗ Show the source
- ↗ Keep the model replaceable

Read the Briopedia case page ↗ Explore Teregon Labs ↗